TEINACH SUITES

Villa Wilhelmshöhe

The holiday home of Hotel Therme Teinach

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Welcome

We are delighted to welcome you to Villa Wilhelmshoehe.

Enjoy your stay in the peaceful surroundings of the Black Forest - combined with the comfort and services of our hotel.

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Important information for your stay

**Apartment & use**

- Please treat the apartment and its furnishings with care
- Removal of inventory, especially from the kitchen, is not permitted
- Any damage or defects must be reported immediately

**Kitchen**

- Please handle the kitchen fittings, technical appliances and all inventory carefully and respectfully
- The oven, microwave and all kitchen appliances must be left clean after use
- When cutting, always use suitable boards to protect work surfaces and tables
- Dishes, cutlery, pots and kitchen utensils must be cleaned, dried and returned to the cupboards

**Waste disposal**

- Please dispose of your household waste in the residual waste bin located at the entrance of Villa Wilhelmshöhe.
- Waste separation is not required.
- Hygiene products must not be disposed of in the toilet

- Food scraps must not be disposed of in the kitchen sink due to the risk of blockages

**Dogs**

- A valid liability insurance policy must be in place for dogs
- Dogs are not allowed on sofas, armchairs, chairs or beds
- Any dog waste on the property must be removed immediately

**Cleaning and service**

- No cleaning is provided during your stay

**Wi-Fi**

- Free Wi-Fi is available; network name: “Hotel Therme”
- No password is required to connect to the network

**Smoking**

- Smoking is prohibited throughout the entire building
- In the event of non-compliance, the guest is liable for any damage caused

**Nature & surroundings**

- Due to the location in the Black Forest, ants, mosquitoes, bees and similar insects may occur throughout the year
- This does not constitute a defect

**Electric mobility**

- Charging electric vehicles or e-bikes inside the villa is not possible
- An electric vehicle charging station is available in the hotel car park
- E-bike batteries can be charged in the hotel bicycle room

**Garden**

- The garden is available for your use free of charge during your stay

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**Quiet hours**

- Please observe quiet hours from 10:00 p.m.

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**Check-out and departure**

- Please remove the bed linen and place it on the floor in the apartment together with the used towels
- The kitchen must be thoroughly cleaned after use
- Please wash the dishes or start the dishwasher
- If the kitchen is not cleaned properly, we reserve the right to charge a service fee of EUR 100.00
- Please return the keys and settle payment at the reception of Hotel Therme Teinach

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**Your benefits as our guest**

**Wellness & spa**

- Use of the thermal spa and sauna area is included for you
- Opening hours daily from 7:00 a.m. to 10:00 p.m. (Fridays until midnight)

**Dining at the hotel**

- A large breakfast buffet incl. hot beverages can be booked daily at the hotel
- Restaurant and bar: à la carte dinner and fresh cocktails in a stylish atmosphere